



Forest Holidays

# Key summary of risks



December 2021

The welfare of our guests, visitors, contractors, and team members lies at the heart of the Forest Holidays ethos. The Forest Holidays team has undertaken a comprehensive review of every aspect of our guest's journey and department activities. The subsequent risk assessment, and controls we have put in place demonstrates a low risk score for cross infection.

**Below are the main risks which are identified and the key controls that are in place for your welfare:**



Face coverings are required prior to entry in our Forest Retreats and we ask that just one person from each party checks in on arrival.



Your cabin is deep cleaned, then cleaned again with BioGuard - a medical grade system trusted by healthcare professionals that protects against 99.9% of bacteria and viruses.



Screens and hand sanitiser are installed in key locations.

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If you'd like more information during your stay or you have specific requirements, please speak to a member of our team who will do their best to help you.

We respectfully request that all guests, visitors, contractors and team members support these measures so we can continue to offer the very best of Forest Holidays. Our systems and processes will be kept constantly under review in accordance with current government guidelines.

*Thank you for helping us keep you safe*